



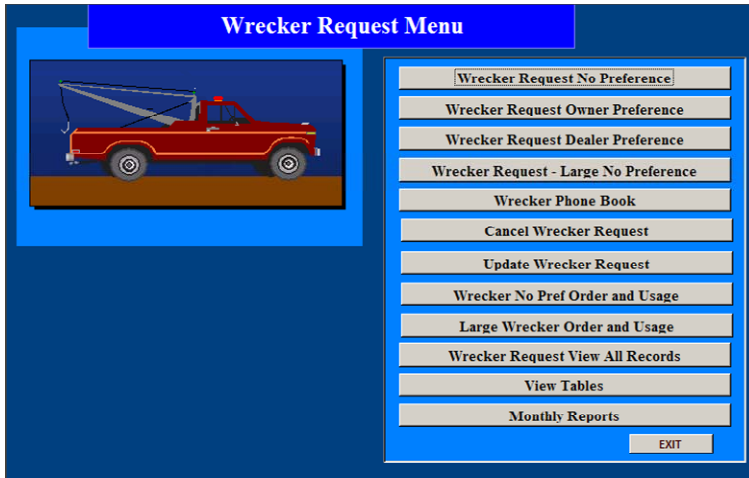
Public Safety Computer Services LLC



Wrecker Request Program



Main Menu



No Preference Request

Wrecker Request Log - Add Rotational Record With No Preference

Wrecker Request #: 114 No Pref Pref Dealer Pref
Date: 3/23/2007 Time: 12:55 Company Name: Marcus Day Phone: 425-4306 Night Phone: 425-4306
Location: Unit: Operator: Event:
License: State: LA Color: Year: 2007 Make: Model: VIN:
Wrecker Type: Person Contacted: ETA: Reason Not Assigned:

Check All That Apply

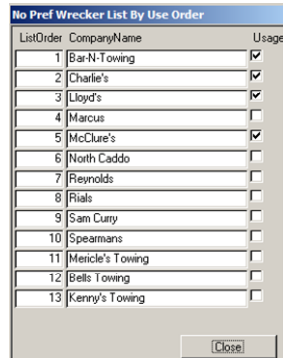
Abandoned Crime Involvement Departmental Vehicle DWI Traffic Accident Traffic Hazard Multi-Violation Weather Related
 Impounded Stolen Recovered Parking/Violation Owner Present Owner Contacted Request Owner/Victim Other

Comments:

Faxed Shift: Faxed Date: Faxed Time:

Wrecker Company Name, Date, Time and No Preference check box are automatically entered. The request can be printed for file or faxing. If the next wrecker company in rotation is not assigned, all entered data is copied to a new form so communication officer does not have to re-enter.

View Wrecker Order and Usage



ListOrder	CompanyName	Usage
1	Bar-N-Towing	<input checked="" type="checkbox"/>
2	Charlie's	<input checked="" type="checkbox"/>
3	Lloyd's	<input checked="" type="checkbox"/>
4	Marcus	<input type="checkbox"/>
5	McClure's	<input checked="" type="checkbox"/>
6	North Caddo	<input type="checkbox"/>
7	Reynolds	<input type="checkbox"/>
8	Rials	<input type="checkbox"/>
9	Sam Curry	<input type="checkbox"/>
10	Spearmans	<input type="checkbox"/>
11	Mericle's Towing	<input type="checkbox"/>
12	Bells Towing	<input type="checkbox"/>
13	Kenny's Towing	<input type="checkbox"/>

Close

Note that in the example Marcus is unchecked. This indicates that he was dispatched and then the request was cancelled before he arrived placing him back in the rotation where he will be the next wrecker selected.

Owner Preference

Wrecker Request Log - Add With Preference

Wrecker Request #: 114 No Pref Pref Dealer Pref

Date: 3/23/2007 Time: 13:08

Company Name: [Dropdown] Day Phone: [Text] Night Phone: [Text]

Location: [Text]

License: [Text] State: LA Color: [Text] Year: 2007 Make: [Text]

Wrecker Type: [Dropdown] Person Contacted: [Text] ETA: [Text]

[Dropdown] Event: [Text]

Check All That Apply

Abandoned Crime Involvement Departmental Vehicle DWI Traffic Accident Traffic Hazard Multi-Violation WeatherRelated

Impounded Stolen Recovered Parking Violation Owner Present Owner Contacted Request OwnerVictim Other

Comments: [Text Area]

Faxed Shift: [Text] Faxed Date: [Text] Faxed Time: [Text]

Date, Time and Preference check box are automatically entered. Select Wrecker Company from the drop down combo box. Request can be printed. Data can be copied to a new request if company is not available.

Dealer Preference

Wrecker Request Log - Add Dealer Preference

Wrecker Request #: 114 No Pref Pref Dealer Pref Company Name: Day Phone Night Phone

Date: 3/23/2007 Time: 13:26 Dealer Name: [Dropdown]

Location: [Dropdown] CHAMPION MITSUBISHI
CHEVYLAND
ELKINS NISSAN
HARTER MALLARD
[Dropdown] Unit: [Dropdown] Operator: [Dropdown] Event: [Dropdown]

License: [Dropdown] State: LA Color: [Dropdown] Model: [Dropdown] VIN: [Dropdown]

Wrecker Type: [Dropdown] Person Contact: **HOLMES EUROPEAN MOTORS** Not-Assigned: [Dropdown]

JOHN HARVEY TOYOTA
LEXUS OF SHREVEPORT-BOSSIER
MIKE MORRAN

Check All That Apply

Abandoned Crime Involvement Departmental Vehicle DWI Traffic Accident Traffic Hazard Multi-Violation Weather Related

Impounded Stolen Recovered Parking Violation Owner Present Owner Contacted Request Owner/Victim Other

Comments: [Text Area]

Faxed Shift: [Dropdown] Faxed Date: [Dropdown] Faxed Time: [Dropdown]

Date, Time and Dealer Preference check box are automatically entered.
Select Dealer Name from drop down combo box. Wrecker Company Name will be automatically added.

Wrecker Phone List

CompanyName	DayPhone	NightPhone
B and B	() 949-9150	() 742-2558
Bar-N-Towing	() 635-1818	() 635-1818
Bells Towing	() 925-1525	() 925-1525
Body Snatchers	() 865-0667	() 631-1991
Charlie's	() 465-1559	() 465-1559
Lloyd's	() 222-9463	() 222-9463
Marcus	() 425-4306	() 425-4306
McClure's	() 925-2362	() 207-0941
Mencle's Towing	() 636-2535	() 572-7265
North Caddo	() 375-3033	() 375-2231
Reynolds	() 631-6670	() 631-6670
Rials	() 930-7489	() 930-7489
Sam Curry	() 375-2411	() 375-3827
Spearmans	() 227-2077	() 227-2077

Close

Record: 15 of 15

Wrecker Phone list can be edited or new entries made from this screen.

Canceling A Wrecker Request

Wrecker Request Log - Cancel Request

Wrecker Request #: 386 No Pref Pref Dealer Pref Company Name: Reynolds Day Phone: 631-6670 Night Phone: 631-6670
Date: 6/6/2007 Time: 3:53 Dealer Name: [dropdown] Unit: PD254 Operator: C879 Event: P09087521
Location: BARRON RD@BARRON RIDGE LN Officer: [dropdown] Operator: C879 Event: P09087521
License: ZA123654 State: LA Color: GRAY Year: 2003 Make: Ford Model: [dropdown] VIN: 2BKAE062A3KD45600
Wrecker Type: [dropdown] Person Contacted: [dropdown] ETA: [dropdown] Reason Not-Assigned: [dropdown]
 Cancelled Cancelled Authority: [dropdown] Cancelled Time: [dropdown] Cancelled Reason: [dropdown]

Check All That Apply

Abandoned Crime Involvement Departmental Vehicle DWI Traffic Accident Traffic Hazard Multi-Violation Weather Related
 Impounded Stolen Recovered Parking/Violation Owner Present Owner Contacted Request Owner/Victim Other

Comments: 103 FORD TK HEAVY FRONT END DAMAGE TIRE UNDER VEH

Faxed Shift: [dropdown] Faxed Date: [dropdown] Faxed Time: [dropdown]

Use the pointing hand left and right navigation buttons or the search binoculars to locate the request to be cancelled. Current selected request will automatically be marked as Cancelled or form can be closed without cancelling a request. If this is a non-preference rotation request, the wrecker is returned to the rotation list as the next one available.

Updating Request Records

Wrecker Request Log - Update




Wrecker Request #: 386 No Pref Pref Dealer Pref Company Name: Reynolds Day Phone: 631-6670 Night Phone: 631-6670
Date: 6/6/2007 Time: 3:53 Dealer Name: [dropdown] Officer: [dropdown] Unit: PD254 Operator: C879 Event: P09087521
Location: BARRON RD@BARRON RIDGE LN
License: 2A123854 State: LA Color: GRAY Year: 2003 Make: Ford Model: [dropdown] VIN: 2BKAE062A3KD45600
Wrecker Type: SMALL Person Contacted: SAM CURRY ETA: 00 AM Reason Not-Assigned: [dropdown]
 Cancelled Cancelled Authority: [dropdown] Cancelled Time: [dropdown] Cancelled Reason: [dropdown]

Check All That Apply

Abandoned Crime Involvement Departmental Vehicle DWI Traffic Accident Traffic Hazard Multi-Violation Weather Related
 Impounded Stolen Recovered Parking Violation Owner Present Owner Contacted Request Owner/Victim Other

Comments: '03 FORD TK HEAVY FRONT END DAMAGE TIRE UNDER VEH

Faxed Shift: [dropdown] Faxed Date: [dropdown] Faxed Time: [dropdown]

   [Print Report](#) [Close](#)

Data can be changed and updates made from this screen.

Records can be viewed, searched and printed

Wrecker Request Log - View All Requests




Wrecker Request #: 386 No Pref Pref Dealer Pref Company Name: Reynolds Day Phone: 631-6670 Night Phone: 631-6670
Date: 6/6/2007 Time: 3:53 Dealer Name: [dropdown] Officer: [dropdown] Unit: PD254 Operator: C879 Event: P09087521
Location: BARRON RD@BARRON RIDGE LN License: 2A123654 State: LA Color: GRAY Year: 2003 Make: Ford Model: [dropdown] VIN: 2BKAE082A3K045600
Wrecker Type: SMALL Person Contacted: SAM CURRY ETA: 00 AM Reason Not-Assigned: [dropdown]
 Cancelled Cancelled Authority: [dropdown] Cancelled Time: [dropdown] Cancelled Reason: [dropdown]

Check All That Apply

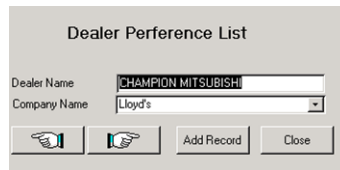
Abandoned Crime Involvement Departmental Vehicle DWI Traffic Accident Traffic Hazard Multi-Violation Weather Related
 Impounded Stolen Recovered Parking Violation Owner Present Owner Contacted Request Owner/Victim Other

Comments: 03 FORD TK HEAVY FRONT END DAMAGE TIRE UNDER VEH

Faxed Shift: [dropdown] Faxed Date: [dropdown] Faxed Time: [dropdown]

   [Print Report](#) [Close Form](#)

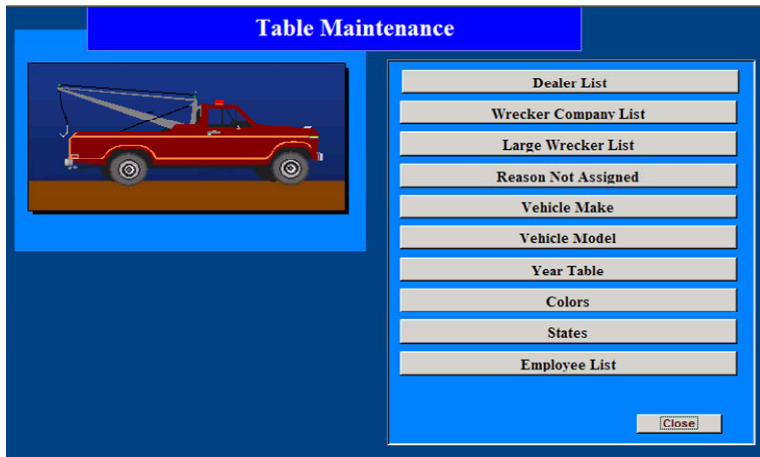
Updating The Dealer Preference List



The screenshot shows a dialog box titled "Dealer Preference List". It contains two input fields: "Dealer Name" with the text "CHAMPION MITSUBISHI" and "Company Name" with a dropdown menu showing "Lloyd's". Below the fields are four buttons: two pointing hand navigation buttons (left and right), an "Add Record" button, and a "Close" button.

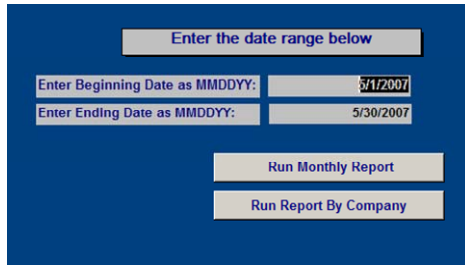
Use the pointing hands navigation buttons to move through the list of Dealers. A Dealer's wrecker preference can be changed from the Company Name combo box. Click the Add Record button to add a new Dealer.

Updating Tables



Tables are updated from the Table Maintenance screen. All combo box data is in tables edited here.

Running A Report



The screenshot shows a dark blue background with a white text box at the top containing the instruction "Enter the date range below". Below this are two input fields: "Enter Beginning Date as MMDDYY:" with the value "5/1/2007" and "Enter Ending Date as MMDDYY:" with the value "5/30/2007". At the bottom of the form are two buttons: "Run Monthly Report" and "Run Report By Company".

Enter the Beginning and Ending dates in the format MMDDYY and click the Run Report button. The report can be for any date range. In addition to the basic monthly reports, other reports can be built on any field.

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